

# Care Guide.

## Receiver-In-The-Canal (RIC) Hearing Aid

### Content in kit

- Care Guide (RIC)
- 1 Cleaning spray
- 52 Cleaning wipes
- Cleaning brush set
  - 1 Brush
  - 2 Green vent cleaning wires
  - 1 Vent brush
- 3 Boxes of CeruStop filters (a total of 24 wax filters)

Additional domes included from your hearing care professional:

- \_\_\_\_\_
- Not applicable



Congratulations for taking the first step with investing in your hearing health by purchasing hearing aids! While your hearing aids were **designed with long-lasting reliability and durability**, it's still important to **protect that investment**. How? Simply take a **few minutes each day for maintenance**.

Earwax is a natural secretion that protects and lubricates your ears. Too much **earwax can cause problems** for your hearing aids, like blocking sound or causing distortion. Most hearing aids have filters to stop wax from getting in. **Regularly checking and replacing these filters** will be necessary to make sure your hearing aids are working properly.

Your **Care Guide provides you with steps you can use for proper maintenance** of your hearing aids.

Also, use the included monthly calendar to assist you with maintaining your hearing aids. You'll want to **make sure you change the dome** (if optional) and **CeruSop filter every month** to keep your hearing aids working properly.



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[Phonak.com/CareGuide](https://Phonak.com/CareGuide)

### Daily

Check that your dome/shell, speaker (including cable) and hearing aid are still clean and intact. In case you identify presence of wax, moisten a tissue with the cleaning spray and clean the hearing device. After, wipe the hearing aids using a clean and absorbent cloth.

**Important:** Never use cleaning spray directly on your hearing aids.

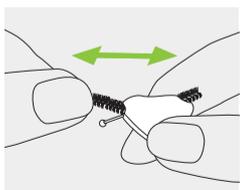
If you notice any debris, gently brush the surface of the hearing aid, or the dome.

**Important:** Do not use the brush near the microphone openings.

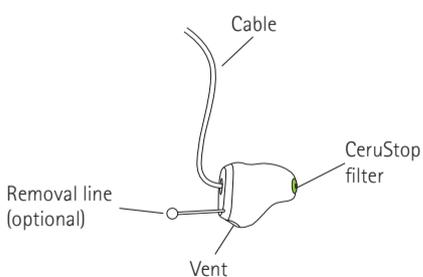
### Weekly

Check that your dome, speaker (including cable) and hearing aid body are still clean and intact. Use a cleaning wipe to remove any wax or debris. After, wipe the hearing aids using a clean and absorbent cloth.

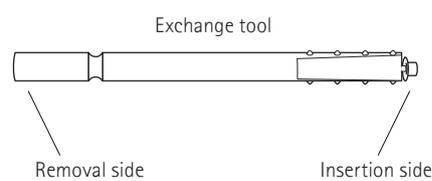
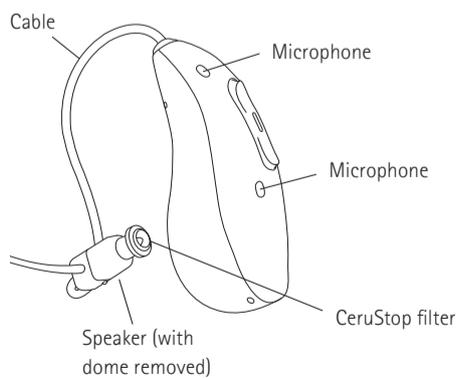
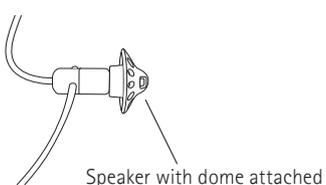
If you have a shell coupling use the vent cleaning wire or vent brush to clear the vent of any wax or debris by threading through the vent and wiping the wire or brush with a cleaning wipe.



#### Coupling: shell



#### Coupling: dome



Watch the instruction video on how to clean your hearing aid.



## Monthly: Change of the Dome

If you have a dome coupling replace the domes every month to ensure optimal performance.

**Important:** When changing the dome, avoid pulling or applying excessive force to the speaker (including the cable).

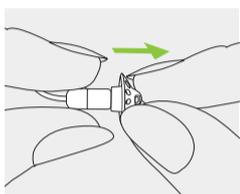


Watch the instruction video on how to replace dome.



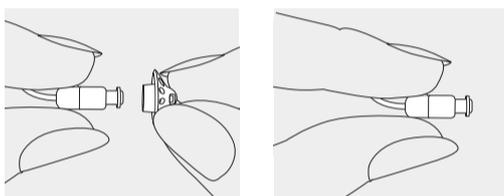
1

Hold the speaker in one hand and the dome in the other.



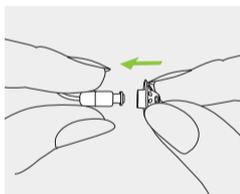
2

Gently pull off the dome to remove it.



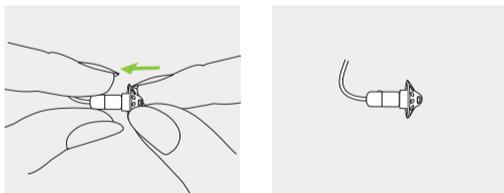
3

Pick up a new dome. Slide the dome over the speaker.



4

The speaker and the dome should fit perfectly together.



Make sure you change your filter and dome (if optional) at least monthly. Mark the calendar below when done.

JAN	FEB	MAR	APR	MAY	JUN
JUL	AUG	SEP	OCT	NOV	DEC

## Monthly: Change of the CeruStop filter

Your CeruStop filter should be changed when:

- You observe that the filter positioned in the receiver is obstructed.
- The hearing aid does not produce normal sound.

To ensure optimal performance, replace the wax filter once a month.

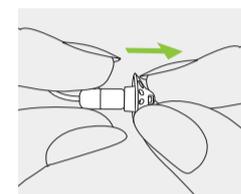


Watch the instruction video on how to change the wax filter.



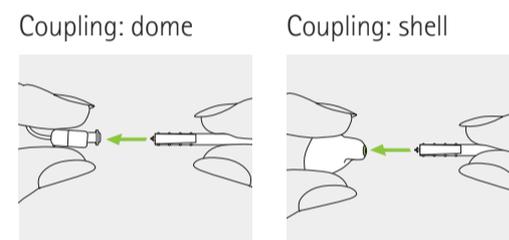
1

First, if you have a dome, remove it by pinching the sides and pulling it off.



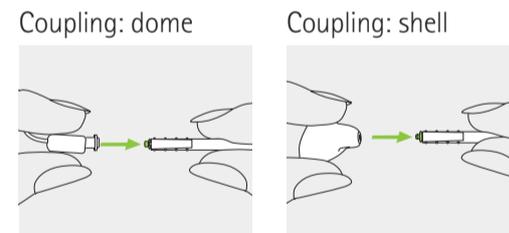
2

Insert the removal side of the exchange tool into the used wax filter.



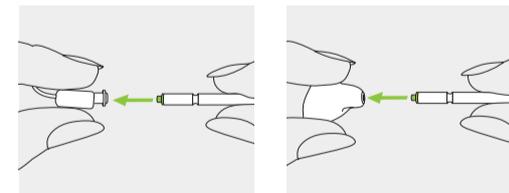
3

Carefully pull and remove the wax filter straight out of the speaker. Please do not twist the wax filter when removing.



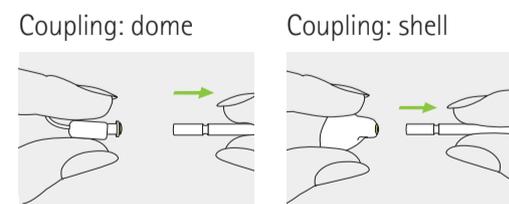
4

To insert the new wax filter, gently push the insertion side of the exchange tool straight into the hole.



5

Pull the tool straight out. The new wax filter will remain in place. If you have a dome coupling reattach it now.



Looking for more support with your hearing aids?

Visit our support page at [phonak.com/SupportHome](https://phonak.com/SupportHome)

