

# Care Guide.

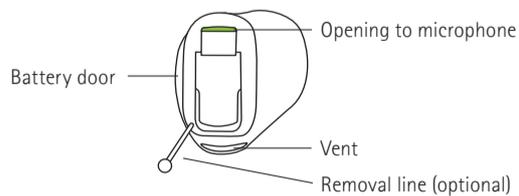
## In-The-Ear (ITE) Hearing Aid

### Content in kit

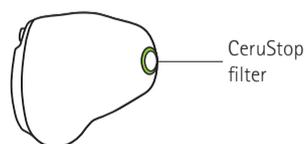
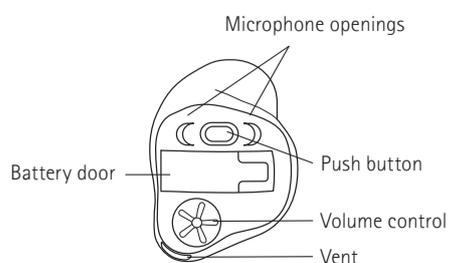
- Care Guide (ITE)
- 52 Cleaning wipes
- Cleaning brush set
  - 1 Brush
  - 2 Green vent cleaning wires
  - 1 Vent brush
- 1 Drying cup
- 6 Desiccant (drying) capsules
- 6 Boxes of CeruStop filters (a total of 48 wax filters)



#### ITE Size 10 battery



#### ITE Size 312 battery



Congratulations for taking the first step with investing in your hearing health by purchasing hearing aids! While your hearing aids were **designed with long-lasting reliability and durability**, it's still important to **protect that investment**. How? Simply take a **few minutes each day for maintenance**.

Earwax is a natural secretion that protects and lubricates your ears. Too much **earwax can cause problems** for your hearing aids, like blocking sound or causing distortion. Most hearing aids have filters to stop wax from getting in. **Regularly checking and replacing these filters** will be necessary to make sure your hearing aids are working properly.

Your **Care Guide** provides you with **steps you can use for proper maintenance** of your hearing aids.

Also, use the included monthly calendar to assist you with maintaining your hearing aids. You'll want to **make sure you change the CeruStop filter every other week** to keep your hearing aids working properly.



**Scan for more languages**

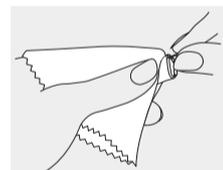


- |                                    |                             |
|------------------------------------|-----------------------------|
| FR   Rechercher d'autres langues   | NL   Zoeken naar meer talen |
| DE   Nach weiteren Sprachen suchen | ES   Buscar más idiomas     |
| IT   Ricerca di altre lingue       | PT   Pesquisar mais idiomas |

[Phonak.com/CareGuide](https://Phonak.com/CareGuide)

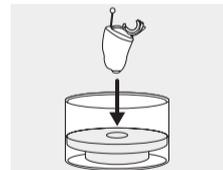
### Daily

Inspect your hearing aid daily to ensure that it is clean and wax free. Use a soft cloth to gently wipe the hearing aid.



Use the brush to gently brush away any visible debris around the microphone openings, CeruStop filter, and battery door.

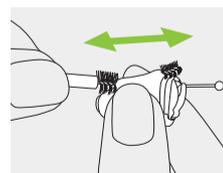
Turn off the hearing aid at night, by opening the battery door. Place the hearing aid in the drying cup, with a desiccant (drying) capsule overnight.



### Weekly

Use a cleaning wipe to remove any wax or debris. After, wipe the hearing aids using a clean and absorbent cloth.

Use the vent cleaning wire or vent brush to clear the vent of any wax or debris by threading through the vent and wiping the wire or brush with a cleaning wipe.



**Watch the instruction video on how to clean your hearing aid.**

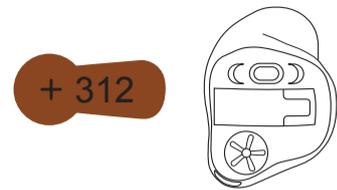
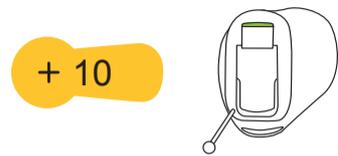


## Change of the battery

Ensure you use the correct sized battery (if applicable) for your hearing aid. Your hearing aid may appear different than shown depending on configuration.

Size 10 (yellow sticker)

Size 312 (brown sticker)

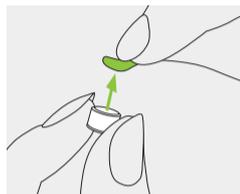


Watch the instruction video on how to replace your hearing aid battery



1

Remove the sticker from the new battery. Wait 2 minutes to allow battery to activate



~ 2 minutes

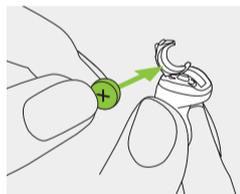
2

Gently lift the battery door. It will swing open on a hinge. Remove the used battery.



3

Place the new battery in the battery door. The positive (flat) side should be facing outwards.



4

Gently close the battery door. Your hearing aids will then power on.

The battery door should close easily. If excessive force is used the battery door may break. Check for any obstructions and that the battery is orientated correctly.

Make sure you change your filter every other week. Mark the calendar below when done.

JAN	FEB	MAR	APR	MAY	JUN

JUL	AUG	SEP	OCT	NOV	DEC

## Every other week: Change of the CeruStop filter

Your CeruStop filter should be changed when:

- You observe that the filter positioned in the receiver is obstructed.
- The hearing aid does not produce normal sound.

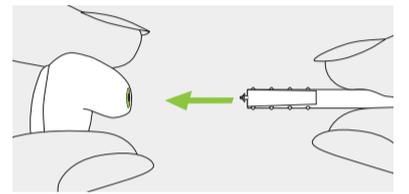


Watch the instruction video on how to change the wax filter.



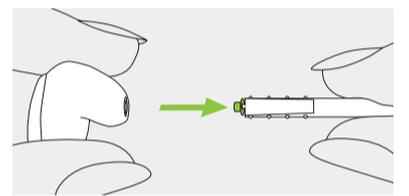
1

Insert the removal side of the exchange tool into the used wax filter.



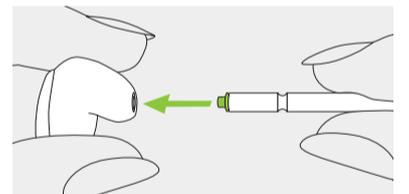
2

Carefully pull and remove the wax filter straight out of the speaker. Please do not twist the wax filter when removing.



3

To insert the new wax filter, gently push the insertion side of the exchange tool straight into the hole.



4

Pull the tool straight out. The new wax filter will remain in place.



Looking for more support with your hearing aids?

Visit our support page at [phonak.com/SupportHome](https://phonak.com/SupportHome)

