

Care Guide.

Behind-The-Ear (BTE) Hearing Aid

Content in kit

- Care Guide (BTE)
- 1 Cleaning spray
- 52 Cleaning wipes
- Cleaning brush set
 - 1 Brush
 - 2 Green vent cleaning wires
 - 1 Vent brush
- 1 Earmold blower

Additional domes included from your hearing care professional:

- _____
- Not applicable

Caring & cleaning

Congratulations on investing in your hearing health by purchasing hearing aids! While your hearing aids were designed with **long-lasting reliability and durability**, it's still important to **protect that investment**. How? Simply take a **few minutes each day for maintenance**.

Earwax is a natural secretion that protects and lubricates your ears. Too much **earwax can cause problems** for your hearing aids, like blocking sound or causing distortion. **Regularly checking and cleaning** will be necessary to make sure your hearing aids are working properly.

Your **Care Guide** provides you with steps you can use for proper **maintenance** of your hearing aids.

Also, use the included monthly calendar to assist you with maintaining your hearing aids. **Make sure you change the dome** (if applicable) and **clean the tubing every month** to keep your hearing aids working properly.



Scan for more languages



FR | Rechercher d'autres langues
DE | Nach weiteren Sprachen suchen
IT | Ricerca di altre lingue

NL | Zoeken naar meer talen
ES | Buscar más idiomas
PT | Pesquisar mais idiomas

Phonak.com/CareGuide

Daily

Check that your earmold and hearing aid are still clean and intact. In case you identify presence of wax, moisten a tissue with the cleaning spray and clean the earmold and hearing aid body. After, wipe the hearing aids using a clean and absorbent cloth.

Important: Never use cleaning spray directly on your hearing aids.

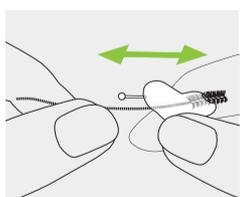
If you notice any wax or debris, gently brush the surface of the earmold or hearing aid.

Important: Do not use the brush near the microphone openings.

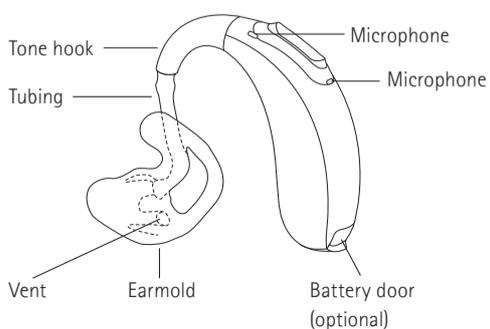
Weekly

Use the cleaning wipe on the hearing aid. After, wipe the hearing aids using a clean and absorbent cloth.

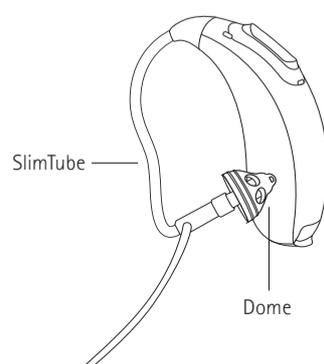
If you have an earmold use the green vent cleaning wire or vent brush to clear the vent of any wax or debris. Thread the vent cleaning wire or vent brush through the vent and wipe the tip of the tool with a cleaning wipe.



Coupling: Earmold



Coupling: SlimTube with dome



Watch the instruction video on how to clean your hearing aid.



Monthly: SlimTube and dome maintenance

If you have a SlimTube with a dome, the SlimTube should be cleaned and the domes replaced every month to ensure optimal performance.

Important: Remove the dome gently, avoid pulling or applying excessive force to the SlimTube.

Replacement SlimTubes are not included in this kit. Please contact your hearing care professional if replacements are needed.

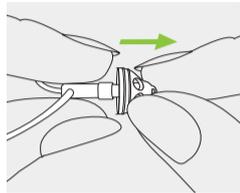


Watch the instruction video on how to clean SlimTubes and replace the dome.



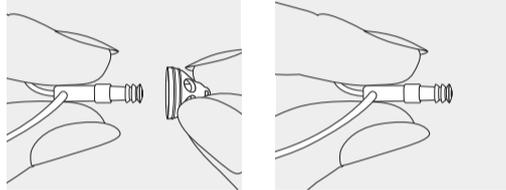
1

Hold the speaker in one hand and the dome in the other.



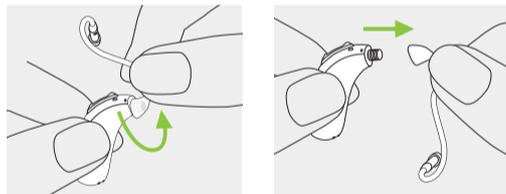
2

Gently pull off the dome to remove it



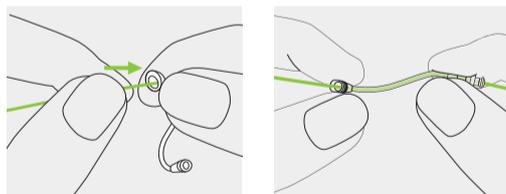
3

Unscrew the SlimTube from the hearing aid.



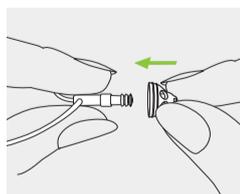
4

Thread a green vent cleaning wire through the SlimTube. You may have to temporarily straighten out the tubing to push it through. Wipe any ear wax off the end of the green wire with a cleaning wipe or tissue.



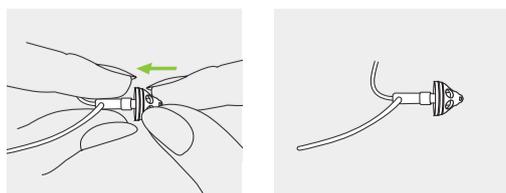
5

Pick up a new dome. Slide the dome over the SlimTube tip.



6

The speaker and the dome should fit perfectly together.



7

Screw the SlimTube back onto the hearing aid with a clockwise turn.

Monthly: Earmold tubing maintenance

If you have an earmold your tubing needs to be cleaned **monthly** or when:

- You observe that moisture is present inside the tubing.
- The hearing aid does not produce normal sound.

Tubing needs to be replaced regularly, at least every 6 months. How often can depend on the individual. Check for:

- The tubing becoming less clear or yellow in color.
- The tubing becomes stiff and difficult to remove from the hearing aid.
- You notice increased feedback or whistling from your hearing aid.

See your hearing care professional for tubing replacements.

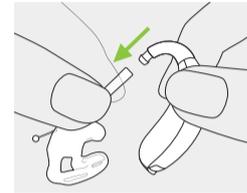


Watch the instruction video on how to inspect and clean your tubing.



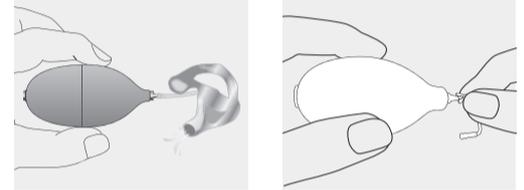
1

First, gently remove the tubing from your hearing aid. Grip the tubing below the tone hook and pull it off.



2

Insert the air blower into the end of the tubing that was connected to the hearing aid. Squeeze the blower to clear moisture and debris from the tubing. This can also be done for SlimTubes.



Looking for more support with your hearing aids?

Visit our support page at phonak.com/SupportHome



Make sure you change your dome (if applicable) or clean your tubing at least monthly. Mark the calendar below when done.

| JAN | FEB | MAR | APR | MAY | JUN |
|-----|-----|-----|-----|-----|-----|
| | | | | | |
| JUL | AUG | SEP | OCT | NOV | DEC |
| | | | | | |