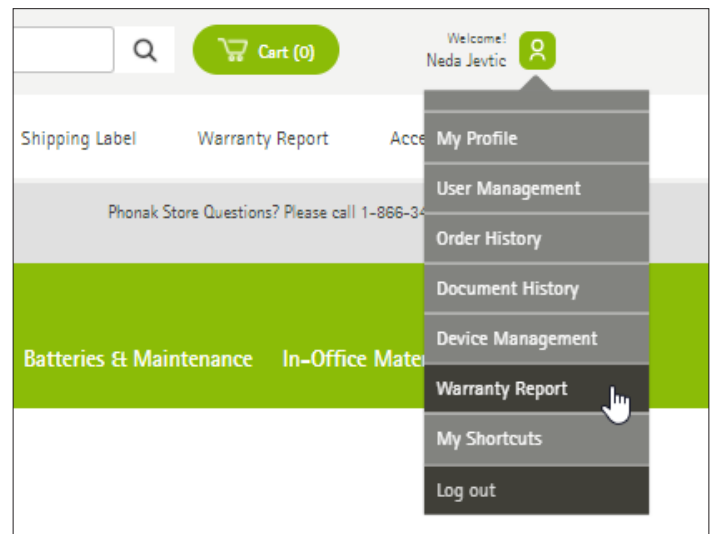


Phonak Guide

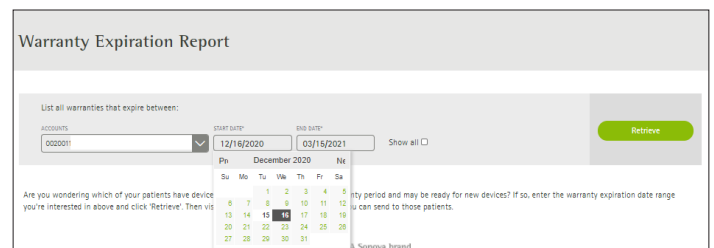
Warranty Report on Phonak Store

Phonak Store offers unique practice growing and revenue generating function: Warranty Expiration Report!
Follow these simple steps to see the list of patients you can contact who have expiring warranties:

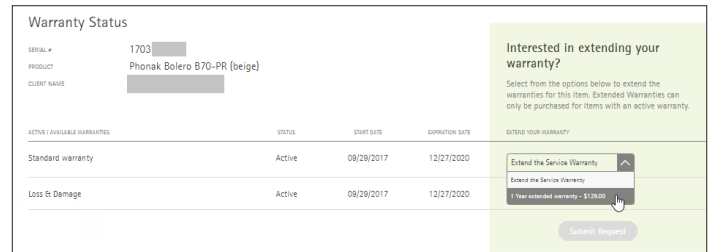
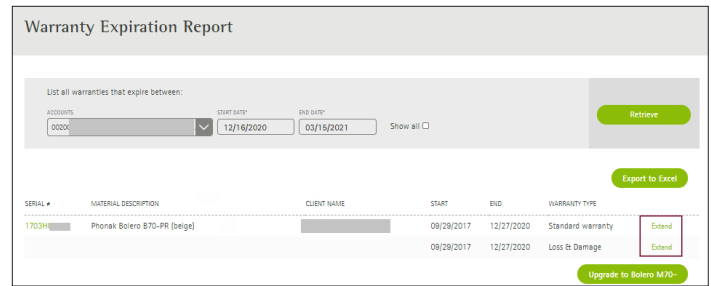
1. Choose "Warranty Report" in the dropdown menu next to your User Name or top ribbon on Phonak Store home page.



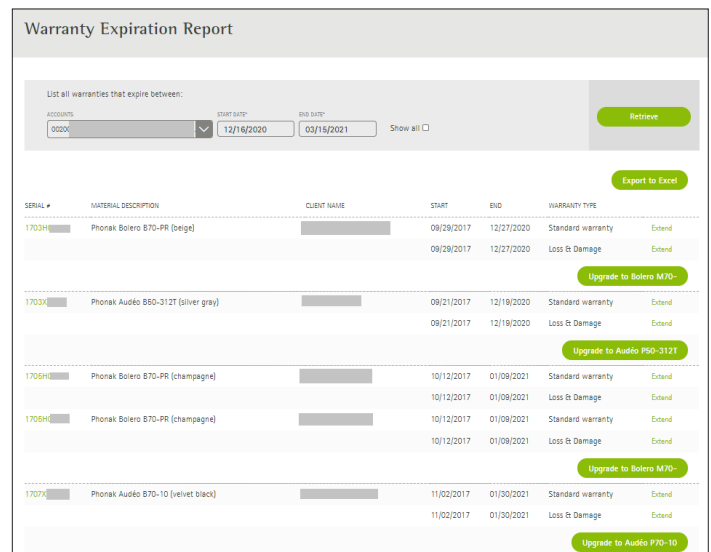
2. Choose a date range to see all warranties that are about to expire.
3. Click "Retrieve" to see the list. By default, the list will retrieve current active warranties.
4. Check "Show All" to include warranties that could no longer be extended.



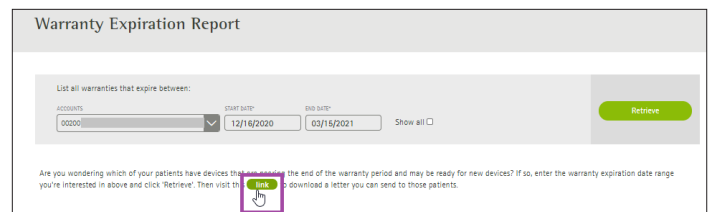
- Those warranties that have not been extended yet will have an option to "Extend" the warranty.



- When the list is retrieved, you can have an option to "Export to Excel."
- Check out upgrade options by clicking "Upgrade to" link to the Hearing Aids configuration page.



- When ready to send a letter to the patient, go to the Warranty Report Start page, and click on the "Link" to download a customizable letter.



Visit the **Phonak Store** to access Warranty Reports. Don't have an account? **Signing up** only takes a minute.

New to Phonak Store?

Unsure as to where to begin? Schedule a one-on-one training with an eServices specialist. Simply email your training request to eservices@phonak.com.